Contact Information

Kaplan representatives are available to help you every step of the way.

Integrated.Support@kaplan.com
1-2 business day resolution on most issues and questions via email.

NIT Student Support Line
For use by students for online resource support.
1.877.572.8457

Eastern Time Zone | Mon-Thu: 9am – 10pm | Fri: 9am-9pm | Sat/Sun: 9am – 5:45pm

First, identify yourself as an Integrated Testing student and tell the Kaplan Representative what school you attend.

When should you email?
- You have forgotten your username or password
- Your username or password is not working
- The name on your Homepage is not yours
- You need help navigating the Homepage
- Something is missing from your Homepage

When should you call?
- Anything exceptionally time sensitive that needs to be fixed or that you have a question or concern.

NCLEX Prep Expert: NCLEX-Expert@kaplan.com

During your NCLEX Review Course
Use this email for all content and study related questions.

RN NIT Student Website

http://nursing.kaplan.com/S_Login.aspx

Click the link below for a brief orientation video to the student homepage. (7 mins)

https://liveonline.kaptest.com/p4kvpzbtddj/
E-books

Basics Book
- Use throughout nursing school
- Identifies important concepts about specific nursing topics
- Organized by specialty
- Use before reading your textbook to determine what is important
- Use after to reinforce key nursing concepts and unfamiliar terminology
- Use as remediation tool to address weak areas

NCLEX-RN Content Review Guide
- Use in final graduating term and continue referencing toward test day
- Reviews essential nursing content according to NCLEX-RN® Test Plan (test maker: www.NCSBN.org)
- Use alongside NCLEX prep resources (online NCLEX content videos)

How do I download the E-book? Kaplan books are available via E-book for your convenience. Click the link on your homepage to download your free E-books. You can download them to any computer or E-reader device, or multiple devices. The link will take you to instructions for downloading the E-books from Amazon.com.

If you are not familiar with how to use E-books, please watch a short tutorial on the various features and benefits of the E-book here: https://liveonline.kaptest.com/p12c15c52k4/

Can I use the E-book on my Smartphone or tablet device?
The E-book can be downloaded to any mobile device. Please refer to the following ISBN numbers to download the mobile-friendly version of the E-book.
Basics Book: 9781618652928
RN Content Review Guide: 9781618652706

Recommendations for Technology

MAC users sometimes report difficulty with the online program. Try using Chrome or FireFox instead of Safari & MAC.
- RAM: 512MB or higher
- Browsers: Google Chrome, Firefox 19.0+, Safari 5.0+, Internet Explorer 9.0**
- Broadband Connection with 1 Mbps or higher
- Video Card: At least 64MB of video memory
- Sound Card: At least 64-bit
- Adobe Flash Player 10.0+ plug-in
- Adobe Reader 9.0+
- Adobe Shockwave
- Cookies and Javascript must be enabled
- Disable Pop Up Blocker

Mac
- Platform: Mac OS X 10.4 or higher with latest updates installed
- Processor: 1.83MHz Intel Core Duo or faster

PC
- Platform: Windows XP or higher with latest updates installed
- Processor: Pentium 4 or faster

** If you are using Internet Explorer 9 or above, please add our site in the Compatibility View Settings (under Tools). Once Kaplan.com is listed in the field below, check the option box to "Display all websites in Compatibility View". It helps to close the browser and reopen to access resources.

Rev. 140128
Integrated Testing

Secured subject and end-of-course tests set up and administered by your faculty in a proctored test setting. Each student should review testing instructions below before testing the first time.

Testing Instructions:

1) On test day, log into your Kaplan homepage with your username/password.
   RN Student URL: http://nursing.kaplan.com/RN_Login.aspx
2) When your proctor tells you to begin, click, "Take Available Tests" in the Green Integrated Testing box. You will see the specific test scheduled. Click into the test to begin. If your test is "grayed out" or if you experience a login issue, please let your test proctor know immediately.
3) If you are kicked out of the test due to server error at any point, simply close the browser window, log back in, click on Resume, and you will automatically be placed back into the test at the point of exit. DO NOT "Refresh", "Quit" or do anything except close the window before logging in again.

Once logged in, you should avoid:

- Hitting the backspace key. Tests are designed to move from one question to the next without going back to change answers. The backspace key may "quit" the test and submit a partial score as complete.
- Leaving the test site before completing the test. Going to another website while testing will cause the test to be submitted before you finish.
- Refreshing the page. If there is a script error, just close the window and log in again. Resume as described above.
- Submitting a test before completion with "Quit" button. Your score for the unfinished test will be submitted.
- If the Internet goes down, you should log in again and check under "Available Tests" > "Resume" to go back to the last unanswered question.
- When using your program, avoid using the radio buttons on your tool bar. All testing functions should be accessed from the icons within the program for best results. Since the screen is modeled after the NCLEX®, using the program buttons will give you great practice for the real thing!

DO NOT try to access a test outside of the times and dates given by your faculty. The date stamp will show, and your faculty may consider your score invalid.

You will be able to view results and access the remediation by clicking on "review results" on your homepage. This does not have to be done in the testing lab, and is available to you throughout your nursing school career for further review.

Tests can only be reset by school faculty/administrator request. Do not email or call Kaplan directly asking for any kind of test reset.
Focused Review Tests are standard topical practice tests taken at home for remediation, review, or prep for classroom quizzes. Consult your school faculty for instructions for use. Focused Review Tests can be accessed 24/7.

Students can also customize Focused Review tests by selections of Test Questions or Topic Remediation.

Search Questions by Topic: Hold down the "Ctrl" key on your keyboard to select multiple categories and topics to create customized quizzes.

Search for Remediation by Topic: Hold down the "Ctrl" key on your keyboard to select multiple categories and topics to create customized remediation lists.

When reviewing completed tests, the "Alternate" tab provides a simpler wording of the original question/answers for additional remediation.
Case Studies

Watch this tutorial before attempting a Kaplan Case Study: http://kaptest.adobeconnect.com/p15678723/

- Case Studies provide an interactive progression through steps of a client case to work on strengthening critical thinking skills and nursing judgments. Please consult your nursing school faculty for guidance on when to access the Case Studies.
- A free download of adobe shockwave is necessary to view the case studies: http://get.adobe.com/shockwave/
- TECH TIP: The case Studies will open in a new window. If your browser has a pop-up blocker, it may suppress the Case Study from opening. Either turn off the pop-up blocker or add the Kaplan site to your browser’s list of approved sites.

Repeating a Case Study

- Repeat scores can only be retrieved on the student results site, and only before “quitting” the module. Therefore if you are repeating the module, you should note your score before quitting by taking a screen shot.
- The original score is the one that is permanent. It is the score that populates to the faculty reports and remains in the student score results. Any additional attempts on the site would not show up on the faculty site.

Essential Skills Modules

- Essential Nursing Skills Modules are available to help with clinical training.
- Each module has a short video clip of an actual nurse performing a procedure, followed by a series of questions that identify the most important steps to administer the procedure properly.
- These skills modules can be done multiple times and provide great practice as you learn the techniques.
- Essential Skills Modules are only activated per school faculty request. Check with your faculty to see if these modules are available for your nursing school.

NCLEX-RN Prep

- The NCLEX-RN Prep Resources will be activated at a later time per school discretion, usually in the final graduating term.
- You will have access and be able to log into your student page for approximately three months past your graduation date to continue utilizing the resources to prepare for NCLEX Test Day.
Integrated Testing Instructions for Students

Each student should receive a copy before testing the first time.

Testing Instructions:

1) On test day, log into your Kaplan homepage with your username/password.
   RN/PN Student URL: http://nursing.kaplan.com/S_Login.aspx

2) When your proctor tells you to begin, click, “Take Available Tests” in the Green Integrated Testing box.
   You will see the specific test scheduled. Click into the test to begin. If your test is "grayed out" or if you
   experience a login issue, please let your test proctor know immediately.

3) If you are kicked out of the test due to server error at any point, simply close the browser window, log
   back in, click on Resume, and you will automatically be placed back into the test at the point of exit.

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  test to be submitted before you finish.

- Refreshing the page. If there is a script error, just close the window and log in again. Resume as
  described above.

- Submitting a test before completion with "Quit" button. Your score for the unfinished test will be
  submitted.

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asking for any kind of test reset.